



Return and Refund Policy

Interpretation and Definitions

Interpretation

The words in which the initial letter is capitalised have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in the plural.

Definitions

For the purposes of this Return and Refund Policy:

- **Company** (referred to as either the Company, We, Us or Our in this Agreement) refers to ———
- **Goods** refer to the items offered for sale on the service.
- **Orders** mean a request by you to purchase goods from us.
- **Service** refers to the website.
- **Website** refers to ———, accessible from www.fineartbylindawilliams.co.uk.

You means the individual accessing or using the service, or the company, or other legal entity on behalf of which such individual is accessing or using the service, as applicable.

Your Order Cancellation Rights

You are entitled to cancel your order within 28 days without giving any reason for doing so.

The deadline for cancelling an order is 28 days from the date on which you received the Goods or on which a third party you have appointed, who is not the carrier, takes possession of the product delivered.

In order to exercise Your right of cancellation, you must inform us of your decision by means of a clear statement. You can inform us of your decision by emailing us at info@fineartbylindawilliams.co.uk

We will reimburse you no later than 14 days from the day on which we receive the returned goods. We will use the same means of payment as you used for the order, and you will not incur any fees for such reimbursement.

Conditions for Returns

In order for the Goods to be eligible for a return, please make sure that:

- The Goods were purchased in the last 28 days
- The Goods are in the original packaging
- The following goods cannot be returned:
- The supply of goods made to Your specifications or clearly personalized.
- The supply of goods which according to their nature are not suitable to be returned, deteriorate rapidly or where the date of expiry is over.
- The supply of goods that are not suitable for return due to health protection or hygiene reasons and were unsealed after delivery.
- The supply of goods which are, after delivery, according to their nature, inseparably mixed with other items.

We reserve the right to refuse returns of any merchandise that does not meet the above return conditions at our sole discretion.

Returning Goods

You are responsible for the cost and risk of returning the goods to us.

You should send the goods to the following address:

46 Sandringham Road

Garden Village

Wrexham

LL11 2RE

We cannot be held responsible for goods damaged or lost in return shipment. Therefore, we recommend an insured and trackable mail service. We are unable to issue a refund without actual receipt of the goods in good order.

Contact Us

If you have any questions about our Returns and Refunds Policy, please contact us at finearthbylindawilliams@gmail.com